



www.jbsurbandogs.com  
206.432.9865

## Service Agreement

**This agreement is effective from \_\_\_\_\_ to \_\_\_\_\_ and is between JB's Urban Dogs and \_\_\_\_\_ (hereinafter referred to as "client").**

**This agreement constitutes permission to enter the client's address and perform duties as stated in the Client and Pet Information Sheet.**

**Any changes to this agreement must be done so in writing or they will be null and void. JB's Urban Dogs has the right to make any changes to this agreement at will and without notice. With any changes, a new agreement will be presented before any new services are rendered.**

**The client hereto agrees as follows:**

- 1) JB's Urban Dogs agree to provide services in a reliable and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives any and all claims against JB's Urban Dogs, unless arising from negligence on the part of JB's Urban Dogs.
- 2) JB's Urban Dogs shall not be held responsible for the loss, injury, death, or actions of any pet that the client has let outside or has instructed the walker to allow outside while walker is not there. This includes pets with doggie doors and outdoor pets.
- 3) The client understands that all pets (where appropriate) must have a veterinarian and must be up to date on required vaccinations.
- 4) All pets need to wear proper Licensing identification. JB's Urban Dogs is not liable for any fines incurred if pet is not wearing such identification.
- 5) JB's Urban Dogs does not diagnose, prognoses, or make therapy decisions, nor does it offer veterinary services. Any veterinary/medical concerns will be referred to a veterinarian.
- 6) JB's Urban Dogs does not accept aggressive pets. Pet is cared for based on client's representation. Client will be responsible for all damage/injury caused by aggressive pets.
- 7) JB's Urban Dogs will not walk unruly or untrained dogs or dogs that choke themselves on their leash.
- 8) JB's Urban Dogs will not accept dogs that are not spayed/neutered.
- 9) JB's Urban Dogs will not accept time specific calls as we can not guarantee specific times accurately. A three hour window is acceptable. Please contact me 24-hours in advance (no later than 9am the morning of) with requests or changes for the day.

- 10) JB's Urban Dogs will not be responsible for any keys the client has asked to be mailed. If entry to home can not be made because of faulty keys, client authorizes the use of a locksmith and will be responsible for all charges (this will only be expected when all avenues have been exhausted).
- 11) JB's Urban Dogs reserves the right to deny service or terminate service because of safety concerns, financial concerns, or inappropriate or uncomfortable situations.
- 12) JB's Urban Dogs reserves the right to take pet(s) to vet if necessary. Client is responsible for all applicable charges.
- 13) JB's Urban Dogs requires you to have a responsible party to take care of your pet(s) in the event of unforeseen circumstances such as illness or death to either dog walker or self and in the event of inclement weather or a natural disaster. It is best your emergency contact is a neighbor so they can reach your home. JB's Urban Dogs is not responsible for pet(s) in these circumstances.
- 14) Payment is expected before services are rendered. In the event of additional unforeseen visits or other costs (such as food, supplies, or vet fees), payment is expected in a timely manner.
- 15) JB's Urban Dogs may use pictures taken of your pet(s) in her advertising products.

**Type of Services:**       **Daily Walks M-F**       **Big Park Trips**       **Puppy Passport**  
 **In-Home Visits**       **Pet Sitting**

**Payment for Services:**      **Cash**      **Check**      **Credit Card / PayPal**

Your Checks are made out to JB Larson  
 \*In the event of a returned check, the customer must pay the entire invoice plus a \$30 fee promptly via cash or credit card.

If you would like a receipt for your pet services please check the box and an invoice will be emailed to you.

**By signing below the client fully understands and agrees to the contents of this agreement:**

\_\_\_\_\_  
**Client's signature**

\_\_\_\_\_  
**Date**